

# RESPONSIVE CITY

Deloitte offers an integrated system for the administration and maintenance of cities.



1 A citizen reports a damaged sidewalk using a smartphone.



The system receives the information and finds more notifications related to the same area: there is garbage pending collection and an uncovered storm drain. An inspector goes to the reported address to verify the received information and updates the information in the system.



3 Based on the given input, the system determines the right provider to perform the corresponding maintenance tasks.



4 Once the maintenance tasks are finished, an inspector audits the work and submits their report into the system.



5 The reported incidents have been solved. The work has been done efficiently, optimizing actions and reducing times. The sidewalk is now restored and ready to be used.



## The system enables:

- Centralization of information generated by and for the city.
- Integrated management of public spaces.
- Quick and organized actions, quality and governance.



- Deloitte helps the city management from planning to implementation, connecting every necessity to the system.

## IMPLEMENTATION REQUIREMENTS

A resourceful available team .



In-house or cloud equipment for information storage.



## FEATURES

Scalable system: Adaptable to cities of different sizes.



Know-how from the implementation can be transferred to the City's team.



Built using a proven method, applied in the second largest city in South America, Buenos Aires.



## BENEFITS

Better budget control.



Clear, accessible and easy-to-share information: open data.



Preemptive Maintenance.



Aggregate Information available for decision making.



Better relationships with suppliers and enhanced response to citizens.



Efficiency and Efficacy.

