Responsive City

Deloitte offers an integrated system for the administration and maintenance of cities.

The system enables:
- Centralization of information generated by and for the city.
- Integrated management of public spaces.
- Quick and organized actions, quality and governance.

The system receives the information and finds more notifications related to the same area: there is garbage pending collection and an uncovered storm drain. An inspector goes to the reported address to verify the received information and updates the information in the system.

Based on the given input, the system determines the right provider to perform the corresponding maintenance tasks.

Once the maintenance tasks are finished, an inspector audits the work and submits their report into the system.

The reported incidents have been solved. The work has been done efficiently, optimizing actions and reducing times. The sidewalk is now restored and ready to be used.

**Implementation Requirements**
- A resourceful available team.
- In-house or cloud equipment for information storage.

**Features**
- Scalable system: Adaptable to cities of different sizes.
- Know-how from the implementation can be transferred to the City’s team.
- Built using a proven method, applied in the second largest city in South America, Buenos Aires.

**Benefits**
- Better budget control.
- Clear, accessible and easy-to-share information: open data.
- Preemptive Maintenance.
- Aggregate Information available for decision making.
- Better relationships with suppliers and enhanced response to citizens.
- Efficiency and Efficacy.

Deloitte helps the city management from planning to implementation, connecting every necessity to the system.